



EUROGATE Container Terminal Bremerhaven GmbH · 27568 Bremerhaven

EUROGATE Container Terminal Bremerhaven GmbH  
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Ihr Zeichen

Ihre Nachricht vom

Unser Zeichen

Datum

JWK/AN/MDH

03.11.2023

**Adjusted opening hours of the Service-Desk Interchange  
at the EUROGATE Container Terminal Bremerhaven from Tuesday, January 2nd, 2024**

Ladies and Gentlemen

We would like to inform you that the opening hours of our Interchange / Service-Desk, for the terminals EUROGATE CTB and MSC Gate, will be adjusted as of January 2nd, 2024.

**As of Tuesday, January 2nd, 2024, our Service-Desk will be staffed Monday to Friday between 6:00 a.m. - 10:00 p.m. and Saturdays between 6:00 a.m. - 2:00 p.m.**

**The opening hours of our truck gate remain unaffected**, i.e. deliveries and pickup of containers as part of pre-booked tour plans are generally still possible during the known opening hours, from Monday 6:00 a.m. to Saturday 2:00 p.m.

In the meantime, there are hardly any truck visits that have to be processed at the Service-Desk at night, which makes adjustments necessary.

Please note the following necessary adjustments on the back of this letter (...)

EUROGATE Container Terminal  
Bremerhaven GmbH  
Senator-Borttscheller-Straße 1  
27568 Bremerhaven

Eingetragen im Handelsregister:  
Amtsgericht Bremen HRB 3225

Geschäftsführer:  
Marc Dieterich

Vorsitzender des Aufsichtsrats:  
Michael Blach

NORD/LB  
Deutsche Bank  
Commerzbank

IBAN DE33 2905 0000 1008 6910 00 BIC BRLADE22XXX  
IBAN DE73 2907 0051 0810 2378 00 BIC DEUTDE33XXX  
IBAN DE38 2924 0024 0360 3610 00 BIC COBADE33XXX

Es gelten die Allgemeinen Geschäftsbedingungen der EUROGATE-Gruppe in  
der jeweils gültigen Fassung

**Required adjustments regarding the new opening hours of the Interchange's Service-Desk:**

- The execution of tour plans of all kinds requires the respective driver to have a trucker card that is already authorized for Bremerhaven in slots between 10 p.m. and 6 a.m. The issuance of a Trucker-Card or authorization for a card that has already been issued in Wilhelmshaven or Hamburg, as well as the unblocking of a temporarily blocked Trucker-Card for Bremerhaven, can only be done at the Service-Desk during the new opening hours.
- From mid-December 2023, it will be possible to process tour plans with deliveries of OOG, empty flats or flat bundles as well as pickup of dangerous goods containers (ADR) at the self-service consoles.
- For tour plans with pickup of dangerous goods containers (ADR), in slots between 10 p.m. and 6 a.m., please submit the relevant transport documents by 8 p.m. on the booked pickup day at the latest, in advance by email to our Service-Desk [[ctb.cta@eurogate.eu](mailto:ctb.cta@eurogate.eu)] for pre-checking. The ADR certificate of the respective driver is checked by our gate checkers directly at the entrance for pickup.
- From January 2, 2024, deliveries and pickup in land-land transport (KLV) can only take place during the new Service-Desk opening hours.
- Temporary pickup to the veterinary office or "Grenzkontrollstelle" inspection point as well as to external customs inspections continue to be guaranteed during the operating hours of the corresponding inspection points between 6:00 a.m. and 10:00 p.m.

You are welcome to address any questions or comments directly to the contact person you know in our company.

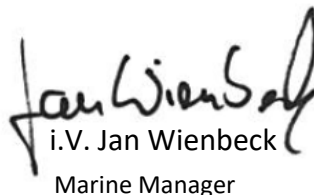
We look forward to continuing our good and constructive cooperation.

Best regards,

**EUROGATE Container Terminal Bremerhaven GmbH**



Marc Dieterich  
Geschäftsführung



i.V. Jan Wienbeck  
Marine Manager